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#### RESEARCH ARTICLE

# ASSESSING CORPORATE GOVERNANCE PRACTICES ON THE PERFORMANCE OF ROKEL COMMERCIAL BANK, SIERRA LEONE

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# Manuscript Info

# Manuscript History

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# Abstract

Corporategovernanceisaboutcommitmenttovalues, ethical and appropriate business conduct. It is about how institutions and organizations are managed, controlled and run. It is a bout how in the contro

saframeworkthat guides the operations of institutions and organizations. governance Corporate remains germane and critical factor in determining an institution's overall performance. It is ther eforeintegraltothe productivities of organizations and institutions. The the aim of study is to assess GovernancePracticesonthePerformanceofRokelCommercialBank,Sierra LeoneLimited. This was born by the fact that Corporate Governance **Practices** ofare determinants institutional productivity and it is accepted by scholars, a cademic ians and policy makers. Tbytwoobjectiveswhichinclude:hestudywasguided toevaluatehowtransparencyandfulldisclosureisasignificant determinant to the overall performance of the bank and to examine the risk management internal control systems of the Banktowards and increased productivity. There searchdesignused was mixed. Both qualitative data gathered from interviews et al and quantitative methods were used .The Primary data was gathered by staff at the Bank using a focus group discussion, questionnairesandresearchinterviews. Findings from the study indicated that theBankhasagood transparency and disclosure policy. It also found that the Bank has strong risk management and internal control systems among others. The Researcher ended with recommendations. Among other things, he recommended Rokel Commercial Bank should sustain the good corporate governance practices alreadyin place like transparencyand disclosure. It also recommended that the Bank should improve on the work environment for the employees.

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#### Introduction:-

Sierra Leone is a low-income post-conflict country located in coastal West Africa with a population of 7.56 million inhabitants (2015 Census). Urbanization has increased significantly recent decades, with the share of the population living in urbanare as doubling from 21 percent in 1967 to 40 percent in 2015.

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Sierra Leone has a fairly liberalized financial system. Interest rates and exchange rates are market-determined, and there are no selective credit controls; and despite the fact that the largest commercial bank is state-owned, the activities of the banking system are not government-dominated.

CorporategovernanceinSierraLeonecanbetracedtothecolonialdaysthroughtheindependence that Sierra Leone obtained from Britain in 1961. Before the independent the British colonial governmentimposedanAnglo-Saxonbasesystemofcorporatelawandregulationonthecountry (Adegbite and Nakajima, 2011). The conduct and governance of Sierra Leonean firms which contain within the provision of the company legislation was originated from Britain. As a result, Sierra Leone inherited Anglo-Saxon framework of corporate governance (Okike, 2007). After independence, Sierra Leone Government has made tremendous efforts to replace the Companies Ordinanceinexistenceduringindependencetofreshones. This implies all thereforms in lawand legal system are fashioned toward the Anglo-Saxon model and Sierra Leone legal operating framework for corporations have not been developed based the country business environment on (AdegbiteandNakajima, 2011). Consequently, the government of Sierra Leonehave traditionally failedtodealwiththeproblemofcompanylawandlegalsystemfromtheperspectiveofthesocio-political environment of the country (Okike, 2007).

Since the 1970's the issue of corporate governance has been the subject of significant debate in the US and around the globe. There are reforms of corporate governance in developed and developing countries. Efforts to reform corporate governance have been driven in part by the needs and desires of shareholders to exercise their rights of corporate ownership and increase the value of their shares and wealth. Over the past three decades corporate directors' duties have expanded their traditional legal responsibility of duty of loyalty to corporate organizations and shareholders, especially in developed countries. In the mid- 1990s the issue of corporate governance in the US and UK received considerable press attention due the of to corporate governancefailureinsomefirmswhichledtoawaveofinstitutionalshareholderactivism. The East Asian financial crisis occurred as a way of ensuring that corporate value would not be destroyed traditionally because of the relationship between the CEO and the board of directors such as unrestrained issuance of stock option not infrequently. In 1997 the East Asian financial crisis was seriously affected by the exit of foreign capital after the property assets collapse. occurredasaresultoflackofcorporategovernancemechanismsthishighlightedtheweaknessof This theinstitutionintheireconomies. Finally inearly 2000 sthemassive collapse of corporations such as Enronand World Commade governance. This brought the passage of the Sabanessshareholdersandgovernmentsdevelopaninterestincorporate OxlyActof2002(SarbanesOxleyAct2002, World Bank 2002, OECD 1999).

Furthermore, international organizations such as the Organization for Economic Cooperation and Development (OECD), and the Economic Commission for Africa (ECA) introduced principles of corporate governance of firms. The developed and developing countries introduced codes of corporate governance to enhance the effectiveness of corporate governance practices in firms. Consequently, the impact of corporate governance has shown a positive effect on different stakeholders by strengthening the economy. Therefore, good corporate governance is a tool for socio-economic development and this happened to develope countries such as the US and the UK.

Many African countries, Sierra Leone inclusive, suffered major setbacks in public sector management for several decades especially in the 1970s and early 1980s. This was due to bad political leadership and political instability but also due to lack of managerial skills, poor managementsystems, corruption, nepotismand many other factors that affected publicand private organizations at the time. There was inefficient functioning of Public and Private Entities and inadequate service delivery. Corporate governance practices have become a significant factor on the performance of both Private and Public Entities. The widely held view that corporate governance determines firm performance and protects the interests of shareholders has led to increasing global attention (Bleakly, 2010).

The wayin which corporate governance is implemented differs between countries, depending on theeconomic,politicalandsocialcontexts.RokelCommercialBankSierraLeoneLimitedissixty percent owned by the government and forty percent privately owned entity who is mandated to followtheregulatoryframeworksandimplementationofeffectivecorporategovernancepractices (Okello, 2011).

Corporate governance practices are classified in form of separate leadership, board composition, board committees and corporate social responsibility(CSR) reporting of an entity (Healy, 2011), anddefined separate leadership as the separation of the position of chairman and CEO; board compositionreferstoamajorityofnon-

executivedirectorsontheboard; board committees refers to the presence of audit, remuneration and nomination committees; and corporate social responsibility reporting refers to reporting of CSR activities. Accountability to shareholders and other stakeholders was assessed through corporate reporting practices in relation to corporate social responsibility reporting.

KhozaandChata,(2010)pointedoutthatgoodgovernancepracticeisnotjustabout beingsimply politicallycorrect as today's public and privateenterprises seem to be goingabout their business as Board of Directors play a significant role towards the company's performance which requires evaluation. Goodgovernancepracticeisratherinextricablylinkedtobothfinancial and non-financial performance of a company in terms of profit, expansion and employability. Thus, need to examine the corporate governance practices in Public and Private enterprises.

Ferlie (2005) postulated that as public institutions or private develop, it became necessary to put in place people who could implement corporate governance practice on behalf of the shareholder or the public. Managers are deployed as technical personnel to implement desirable corporate governance practices in the public entities to enrich their performance.

These are expected to influence the company's performance through their role. Indeed, there are probably multiple truths when this question is asked of different firms, in different countries, or in different periods about the desirable implementation corporate governance practices to harmonize financial and nonfinancial performance which the study seeks to address by examining corporate governance practices.

Barrett (2010) argued that corporate governance practices in an entity determines the entities financial and non-financial progress which can either be favorable or unfavorable towards the entity survival in the future without distress. The need for proper implementation of corporate governance practice is essential in the support of management duties in the contemporary corporations. The positive theory of agency argues that the managers may be have opportunistically to maximize their own welfare other than shareholders interest though governance practices, however there is a conflict of interest between managers, subordinates and Board of directors on how to effectively operate Public and Private Entities. Thus, need to examine the corporate governance practices and the performance of Financial Institution in Sierra Leone.

Babaita(2012) disclosed that one of the major reasons for poor performance of publicand private enterprises in many developing countries is the poor implementation of corporate governance practices coupled with the managerial autonomy to effectively contribute to its strategic role. Despite undertaking reforms in publicand private sector managements, Sierra Leone, as a country continues to witness limited improvement in service delivery and economic growth.

#### Statementofthe problem

Looking at Sierra Leone banking sector, there are several factors that could account for the overall poor performance of banks, which among other things includes poor governance framework. Therefore, in an effort to unravel these problems, Corporate Governance Practices on the Performance of Rokel Commercial Bank Sierra Leone is of ultimate significance.

This study seeks to clearly address the gaps within same in the Bank as one of the Financial Institution in Sierra Leone. From a holistic point of view, the study also evaluates the efficacyof corporategovernanceontheoverallperformanceofbank. Thus, by helping to achieve stakeholder objectives.

This suggests that banks play an active role in the intermediation of savings and investment, as well as in servicing the economic agents with an efficient payment system (Darmadi, 2011). Overtheyears, we have witnessed the suddenrise and decline of banks in Sierra Leone, which made the evaluation of governance framework imperative. Along (2017) argues that the numerous cases of corporate failures are an indictment on the existing corporate governance structures.

# Aim of the Study:-

The aim of the study was to assess corporate governance practices on the Performance of Rokel Commercial Bank in Sierra Leone.

# **Specific Objectives:-**

# The studywasguided by the following objectives:

- 1. To evaluate how transparency and full disclosure as a corporate governance practice is asignificant determinant to the overall performance of Rokel Commercial Bank.
- 2. ToexaminetheriskmanagementandinternalcontrolsystemsoftheBanktowardsand increased productivity.

#### Researchquestions

Thestudywasguided bythe following objectives

- 1. Towhatextentistransparencyandfulldisclosureasagovernancepracticeisasignificant determinant to the overall performance of Rokel Commercial Bank?
- 2. TowhatextentdoestheriskmanagementandinternalcontrolsystemsoftheBank increased its productivity?

#### Literature Review:-

# **Conceptual Framework**

La Porta et al. (2000) view corporate governance as a set of mechanisms through which outside investors protect themselves against expropriation by insiders, i.e. the managers and controlling shareholders. They then give specific examples of the different forms of expropriation. The insiders may simply steal the profits; sell the output, the assets or securities in the firm they control to another firm they own at below market prices; divert corporate opportunities from firms; put unqualified family members in managerial positions; or overpay managers. This expropriation is central the agency problem described by Jensen and Meckling to Regardingperformancetherearethreemainapproachestofirmperformanceinsocial

scienceresearch:researchbasedonmarketprices,accountingratiosandtotalfactorprofitability (Bocean and Barbu, 2007). One of the most used ratio in the research regarding corporate governance is Tobin's Q, while among the accounting ratios, the most common ones return on equity (ROE), return on asset (ROA) and economic value added (EVA) can be used to assess the total profitability of a company.

The conceptual framework used performance, governance, and theories to explore how corporate governance practices plays a role in the performance of the bank.

#### **Theoretic Framework**

# **Agency Theory**

In this theory, shareholders(ownersorprincipals) ofthecompanyhires the agents to performthe company. Principal scharge the running of the business to the managers (Clarke, 2004). Managers might have more information about the company than the principals and they might not be controlled. In this situation, managers might be hard-nosed or self-interested and only think their utility while managing company. The goals or expect of agency and principal might be different and this conflict brings to agency problem.

Intheirstudy, Jensen and Meckling (1976) assumes that agents do not generally decide for welfare maximization of company shareholders referred as "principals". Moreover, agency problem rises either when the principle cannot control or know what the agent is doing in details. So, agency theory aims to prevent and providence essary monitoring to reduce agency problem shetween agent and principle.

Prena (2013) argued that the agency theory looks at the relationship between the Principal and Agent who works on the behalf of the Principal. A similar relationship exist between the shareholders of a company/the stakeholders and Board of directors. Agency theory provides a framework for understanding how the alignment of incentives and information asymmetry influence board of Directors' decisions, it also predict behavior when one individual (the principal)delegatesworkforanotherindividual(theagent)withtheexpectationthattheagentwill make decisions on the proper implementation of corporate governance practices. The Board of Directorsis agents to the shareholders and theirroleinthe companyisto fulfilltheinterestofthe shareholders which are embedded in the governance practices. The agency problem is used to explain how managers and Board of Directors implement the governance practices to enhance public entity performance on behalf of their shareholders. However, given that discretionary accrual decisions which is subject to additional scrutiny by internal and external auditors. The agencytheoryframeworkaidedintheexamination ofcorporateofgovernancepracticesinpublic and private entities (Huang, 2011).

#### **Stakeholder Theory**

Stakeholder theory was first introduced in Strategic Management: A Stakeholder Approach (Freeman, 1984) states company holds corporate accountability to a wide stakeholders. The basic definition of stakeholder theory is "any group or individual who can affect or is affected by the objectives" achievement ofthe organization's (Freeman 1984). The general perspective of this theory is that the big companies which can affect the society pervasively should be accountable to all parts of society, not only to their shareholders. Stakeholders are not only being affected bycompanies but also they are effective on companies byholdinga "stake" in the company rather than simply a "share". Friedman states that main groups of stakeholders are customers, employees, local communities, suppliers and distributors, shareholders. In addition otherindividualsarealsoconsideredtobestakeholdersintheliteratureofFriedman(2006):media, the public in general, business partners, future generations, past generations, academics, competitors, NGOs or activists considered individually, stakeholder representatives, financiers other than stakeholders (debt holders, bondholders, creditors), government, regulators and policymakers.

Theanalystsofthetheorystatethatallparties with legitimate interests in the company shall get benefits and there is no priority in terms of these interests and benefits (Donalds& Preston, 1995). All participants who share the risk and make profits for the firms are stakeholders and they should obtain a balance share of the riches created by join efforts (Clarkson 2002).

#### **Stewardship Theory**

Stewardship theory is defined by Davis, Schoorman& Donaldson (1997) as "a steward protects andmaximizesshareholderswealththroughfirmperformance, because by sodoing, the steward's utility functions are maximized". In this theory, company executives and managers working for shareholders are called as stewards. Unlike agency theory, stewards protect company and make profit for the shareholders. It is not on the perspective of individualism as agency theory (Donaldson&Davis, 1991), they aim to achieve firms 'targets' and integrate their goals as the top of management. Stewardship perspective comes up with that steward are satisfied and motivated when organization achieves its targets.

"The executive manager, under this theory, far from being an opportunistic shirker, essentially wants to do a good job, to be a good steward of the corporate assets. Thus, stewardship theory holds that thereis no inherent, general problem of executive motivation. Given the absence of an inner motivational problem among executives, there is the question of how far executives can achievethegoodcorporateperformancetowhichtheyaspire. Thus, stewardship theory holds that performance variations arise from whether the structural situation in which the executive is located facilitates effective action by the executive. The issue becomes whether or not the organization structure helps the executive to formulate and implement plans for high corporate performance" (Donaldson, 1995). According to the theory, managers have propensity and devotion for success of firm. Thus, managers perform the company under company goals and satisfaction of shareholders and other participants. It is apperceived by the theory that managers perform actions as stewards for the shareholders' benefits (Tricker, 2009).

Stewardship theorysees a strong relationship between managers and the success of the firm, and therefore the stewards protect and maximize shareholder wealth through firm performance. A steward who improves performance successfully, satisfies most stakeholder groups in an organization, when these groups have interests that are well served by increasing organizational wealth (Davis, Schoolman & Donaldson 1997). When the position of the CEO and Chairman is held by a single person, the fate of the organization and the power to determine strategy is the responsibility of a single person. Thus the focus of stewardship theory is on structure sthat facilitate and empower rather than monitor and control (Davis, Schoorman & Donaldson 1997). Therefore stewardship theory takes a more relaxed view of the separation of the role of chairman and CEO, and supports appointment of single person for the position of chairman and CEO and a majority of specialist executive directors rather than non-executive directors (Clarke 2004).

Babic (2011) argued that stewardship theory shows trust between managers and owners of the business which therefore implies that the interests of both managers and Board members are not necessarily in conflict but managers act as good stewards in the corporation's best interests and primarily demands that the board of director supports and assists managers in achieving the company'sgoals, mission and objectives but not to control them through the governance practices. This theory therefore views the governance practice as an internal mechanism that bears the necessary expertise, ability and incentives to fully and effectively monitor the agents'

(management)activities to precisely ascertain that, they behave in a satisfactory manner. This does not specifically disclose the governance practices implementation in public and private entities which the study sought to evaluate.

#### **Resource Dependency Theory**

Lawrence and Lorsch (1967) link the resource dependencytheoryto corporate governance. They state that successful organizations possess internal structures that match environmental demand, which links to Pfeiffer's (1972) argument size and composition organizational response to the conditions of the external environment. Furthermore, directors may serve to connect the external resources with the firm overcome uncertainty(Hillman, CannellaJr&Paetzols2000), because coping effectively with uncertainty is essential for the survival of the According to the resource dependency role, the directors bring resources such as information, skills, key constituents (suppliers, buyers, public policy decision makers, social groups) and legitimacy that will reduce uncertainty (Gales &Kesner 1994). Thus Hillman et al. (2000) consider the potential results of linking the firm with external environmental factors and reducing uncertainty is the reduction of transaction cost associated with external linkage. This theory supports the appointment of directors to multiple boards because of their opportunities to gather information and network in various ways.

# Corporate governance.

Corporategovernanceasanemergingdisciplinehasbecomeanissueof globalimportanceacross many organizations. It became a global issue at the beginning of the twenty-first century when a series of corporate meltdown arising from managerial fraud, misconduct, negligence caused a massive loss of shareholders wealth (Monks &Minow, 2011). Corporate governance calls for adoption of a set of principles, policies and practices that were identified to be very fundamental in guiding behavior and performance of organizations (Tricker, 2011). According to Tricker, the theoretical exploration of corporate Governance is new but the practice is as old as trade. Tricker givesanimpressionthatcorporategovernancehasalonghistoryofexistenceexceptthatitsstudy hasattractedmoreattentionandbeenrejuvenatedbytherecentcorporatefailuresinthedeveloped economies.

Thefirst version of the UK Code on Corporate Governance produced bythe CadburyCommittee in 1992 defined corporate governance as the system by which companies are directed and controlled (Cadbury Report, 1992). Many writers contend that there is no single accepted definition of corporate governance, but it's a term that describes the procedures, processes, practices and structures through which a company manages its business and affairs and works towards meeting its financial, operational and strategic objectives so as to achieve long-term sustainability.

Corporate governance entails separation of ownership from control in the company, where the directorstaketheposition of defactoowners (shareholders) indirecting and control ling the affairs of the entity. This arrangement creates a principle / Agency relationship. Directors of companies as managers of other peoples' money, are expected to watch over it with the same anxious and vigilance as the owners would do to create conducive work environment (Bob, 2011). However, inmany cases, this has proved not to be true. Governance challenges continue to a riseductorissues relating to transparency, fairness, responsibility and account a bility and affect the needs and interest of shareholders and stakeholders.

The contemporary organization underscores the need for continued good governance, with heightenedlevelofinteresttothecompanies'approachestoriskmanagementandassurance(Opio, 2014). It therefore calls for high performance Board of Directors, Accountable management, strong internal controls, increase in shareholder engagement, proper management of risk and effective monitoring and measurement of performance by focusing on the roles of shareholders, the board of directors, the management team and the interactions between them. The interaction give rise to the notion of best practices.

Bob and Tricker (2011) noted that away from the corporate governance principles, corporate governance polices, corporate governance codes and board structure, there people. They are exhibit political behavior and wield power that influence affairs. They have personal attributes that shapetheircharacterwhichinturninfluencetheirbehaviorandthewaytheyactwhichhasadirect impactonthewayanorganizationisgoverned. Toensurethatpolicesandprinciplesareadheredtoo, an established, well-entrenched and generally accepted way of doing things at all levels in the organization.

#### Disclosure

There should be Disclosure arrangements set out as disclosure, transparency and listing rules to explain compliance. Companies must disclose specific information in order to comply with certain provisions in absence of undue influence from the board members (UKC or porategovernance code 2016).

# Riskmanagementandinternalcontrolsystems.

Companies should regularly identify and assess the risks they face on financial, operational, reputational, environmental, industry-related, and legal aspects. The risk management process should involve risk identification, risk assessment and risk mitigation. UK corporate code (2016) requires the Board to establish appropriate risk management and internal control systems and ensure that they are properly designed with enough capacity to identify the risks, their nature and extent to which they can affect the organization and the operation of the systems should be efficient enough to assess their compliance and adequacy.

Thecodeprovides for the risk management and control systems adopted to encompass the policies, processes, practices, culture, organization and behavioral aspects of a company. The risk management and internal control systems should be integrated in the operations of the company and should swiftly scan the evolving business risks, both within the company or from changes in the business environment.

# Research Methodology:-

Research methodology is simply a path or a journey that researchers navigate in order to reach certain understandings and conclusions in a carefully setup setting. Whist many authors define researchmethodologyasaprocessof collecting, analyzing and interpreting information to answer questions (Busetto et al., 2020; Chun Tie et al., 2019)

Theresearcherusedasurveyresearchdesigntowardsthecompletionofthisstudy. Creswell(2014) defines research design as types of inquiry within qualitative, quantitative and mixed methods approaches that provide specific directions for procedures in a research design. According to Amin (2005), a survey research design would be an important tool to the researcher towards the collection of systematic data on different respondents of different gender, educational level and age at the same time at the Rokel Commercial Bank, Sierra Leone. Simple random sampling of respondents was used to make sure that there was no bias in the selection of respondents during the study. Quantitative research design was used by the researcher in order to permit the analysis in a descriptive and deductive manner.

The researcher conducted the study with a population which consists of all set of workers at the Rokel Commercial Bank, Sierra Leone. These categories that was chosen by the researcher are believed to be keytohelp in the researcher. This study population that there searcher has to conduct the study was workers of the Rokel Commercial Bank. The researcher sought permission to approach the workers at Rokel Commercial Bank through appropriate channels.

Thestudywas conducted in Sierra Leone by populations ize of workers at the Rokel Commercial Bank with numbering over 200. These 200 workers at Rokel Commercial Bank were the focus of the survey, as they were in the best position to help with assessing corporate governance Practices on the Performance of Rokel Commercial Bank in Sierra Leone.

It would be a very difficult task to conduct a study using the whole population of the Rokel CommercialBank, Sierra Leone. Due to that fact, there searcher chose few workers as the sample representingthetotalpopulationoftheBank.Inordertogetarepresentativesampleforthestudy, simple random sampling method was employed to get the workers who were studied. The researcher sent the survey to a sample of 60 respondents, drawn randomly from pool of a 200. workerswhichwereacquiredthroughanappropriatechannel.Sincethesedirectrespondentsare permanent workersof the researcher Bank and have been at the Bank for at least two years, the deemedthemfittorepresenttheentirestudypopulationattheBank,reasonbeingtheywouldhave a reliable assessment of the corporate governance practices on the Performance of Rokel CommercialBankinSierraLeone.The60workerswereselectedatrandombytheresearcherfrom a pool of over 200 workers including, supervisors and employees.

The researcher obtained data from the study population by using a structured research interview, questionnaires and personal observation to thetarget population through appropriate channel that allowed the study population to easily assess the respondents in a stress free and timely manner. Collection of the data lasted for few days .This was because the researcher did not want the responsesgottenfromeachrespondenttobeaffectedbyotherrespondents'opinions.Thedatathat was collected from the study population was primary data.

The data that was used for this study was obtained from different sources. This ranged from personal interviews, questionnaires, observations and librarysearch. However, field studyinvolves use of schedules of interviews was applied in obtaining, reinforcing and cross checking obtained data of this Research. The data that was generated for the study comprised of secondary (desk survey) and primary sources (field survey).

Primary data are those obtained directly from the banks and workers or main source. The aim of collecting them was to obtain first-hand information about the banks being studied. The bulk of the primary data was obtained through interviews and discussions that was designed via use of information generated from secondary survey (desk survey) after taking due cognizance of the purpose and objectives of the study.

The study data collection was accomplished by preparing structured interview question and questionnaires. Accordingly, structured interview was made with other relevant respondent.

In the discussion questions note taking was used during the discussion because video recording was not allowed by other respondents. During the discussion, the researcher was not only interested on what was said rather; the way the respondents' said it was also noted.

Aftertheinterviewquestion,asummaryofthekeypointswasre-writtenbytheresearcherinorder tochangeunorganizedsentencesintobriefstatementstoincorporatemainsenseandwhatwassaid or observed during the discussion.

The validity of this research was calculated through interviews and questionnaires to the workers of the case Bank. The required results to conclude the research was found through the interview, questionnaires and the response of the respondents. The study includes discussions, observations and interviews through an appropriate channel. There are 200 workers in the Bank and 60 responses to the survey. Hence, the research was said to be valid.

Thereliability of the research will be said to have be proven if the research erpre-tests the interview questions and question naires. In this research interview questions and question naires were sent to another renowned researcher who is a third party to check the reliability before the final work is ready to be utilized to the research er so not. The reason for the pretest was to check that the information was appropriate for the research or not. In order to make the research more reliable the empirical study combined with theoretical study. The researcher found the research to be reliable because the results that were found areas expected and all which represents 100 percent of the workers of the Bank that responded to the survey. Hence, the research was said to be reliable.

#### **Discussions and Findings:-**

#### ResponseRate

Duringthestudy, there searcher prepared interview questions and question naires which were made available to respondents in order for them to give their opinions on the extent to which they agreed or disagreed or neither both with the statements. There searcher also got information from the web pages of both institutions and other referenced materials. However, the researcher managed to receive 98 percent participation.

#### Backgroundcharacteristicsofrespondents

Thebackgroundforthestudy includegender, highest qualification and duration of service at the Rokel Commercial Bank.

#### Genderofrespondent

This shows the gender of participants for the study in terms of female and male.

SEX OFTHE RESPONDENTS

MALE
FEMALE

**Chart 4.1:-** Gender of respondent.

The Chart above shows that 35 respondents representing Sixty- Four percent (64%) of the total respondents are male, while 25 respondents representing Thirty - Six percent are female. This indicate an even representation of gender without bias which guaranteed reliable and validity of the information collected.

# Highest qualifications of respondents

This was centered to establish the education qualification level of the respondents in terms of Diploma, graduates with the Degree and postgraduate that is degree of Masters and above.

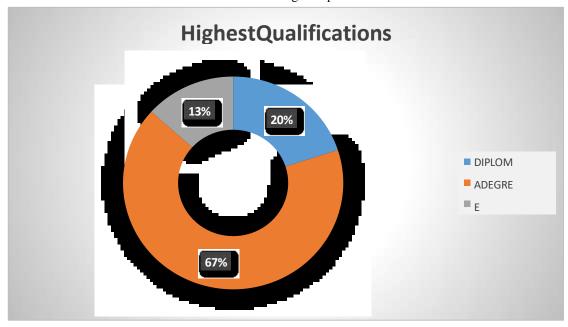


Chart 4.2:-Highest qualifications.

The Chart above shows that 12 respondents representing eighteen percent (20%) of the total respondents have diplomas, 40 respondents representing Sixty - five percent have Degrees, 08 of the total respondents representing

thirteen percent have postgraduate degrees. This implies that majority of the respondents were degree holders with the required skills and experiences which granted collection of reliable, relevant information

#### **Duration of service with the Bank**

This shows the duration of service of the respondents with the Bank under investigation which is disclosed in terms of years worked with the corporation.

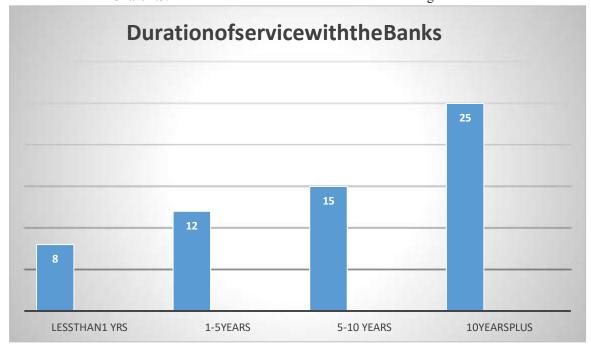


Chart 4.3:- Duration of service with the Bankunder investigation.

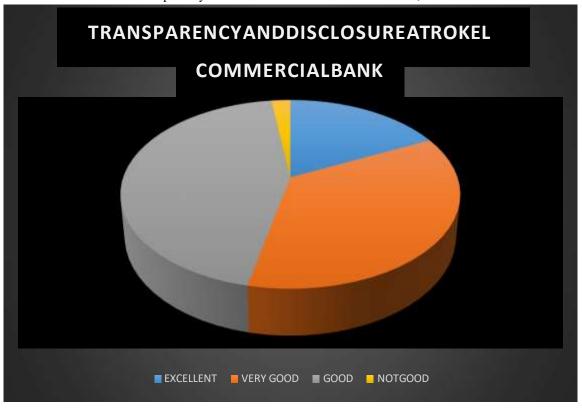
The Chart above shows that 25 respondents of the total respondents have a duration of service spanningabovetenyears, 15 respondents have aduration of service spanning one to five years and 8 of the respondents have a duration of service of less than one year. Majority of the respondent have worked for more than ten years which implies that the study dealt with experience staff to contribute relevant information about governance practice at the Rokel commercial Bank, Sierra Leone limited.

# Respondents on Transparency and Disclosure at Rokel Commercial Bank

The factors that explain Transparency and Disclosure at Rokel Commercial Bank are revealed in Chart 4.4

The Chart above shows how transparency and full disclosure as a principle of corporate governance is a significant determinant to the overall performance of Rokel commercial Bank. Sixty(60) respondents gave valid responses and the responses are classified into Excellent, Very Good, Good and Not Good. Accordingly, Ten (10) respondents representing 18 percent believes that the Bank has an excellent principles of transparency and disclosure in carrying the affairs of the Bank to the Stakeholders. Besides, Twenty(20) respondents representing 36 percent believes that the bank has a very good Principles of Transparency and disclosure in carrying the affairs of theBanktotheStakeholders. Additionally, Twenty–Five(25) respondents representing 44 percent

believes that the Bankhasagood principle of Transparency and Disclosure incarrying the affairs of the Bank. And finally, five respondents representing 2 percent believes that the bank does not have a good Principles of transparency and disclosure in carrying the affairs of the Bank.



**Chart 4.4:-** On Transparency and Disclosure at Rokel Commercial Bank. TransparencyandDisclosureatRokelCommercialBank,SierraLeone.

The risk management and internal control systems of Rokel Commercial Bank towards and increased productivity.

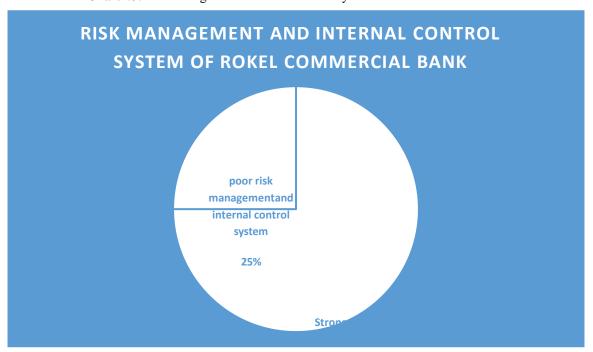


Chart4.5:-Riskmanagementandinternalcontrolsystemsof RokelCommercialBank.

The Chartaboveshows the risk management and internal control systems of the Banktowards and increased productivity of Rokel commercial Bank. Sixtv (60)respondents gave valid responses andtheresponsesareclassifiedintopoorriskmanagementandinternalcontrolsystemandstrong risk management and internal control system. Accordingly, Forty - Five (45) respondents representing 75 percent believes that the Bank has a strong risk management and internal control system and it has increased its productivity. Besides, Fifteen (15) respondents representing 25 percent believes that the bank has a poor risk management and internal control system and it is affecting its productivity to the Banking industry.

Companies should regularly identify and assess the risks they face on financial, operational, reputational, environmental and legal aspects. The risk management process involves risk identification, risk assessment and risk mitigation.

#### Recommendations:-

# Thestudymakesa number of recommendations:

- 1 ThestudyrecommendsthatRokelCommercialBanktosustainthegoodcorporategovernance practices already in place like transparency and disclosure.
- 2 The study also recommends that Rokel Commercial Bank should improve on the work environment for the employees.
- 3 The study also recommends that the bank should limit the political interference to the affairs of the Banks.
- 4 The study also recommends that the Bank should increase and improve on Board and management contact with staff, constant strengthening of internal control systems and constant planning for staff growth and development.
- 5 The study also recommends that the Bank should increase and improve on the merit and fairness in the operations of the corporation and full disclosure of company's affairs.
- 6 The study recommends that the government should continue to formulate more policies and procedure for implementation of corporate governance practices in financial institutions to boost their performances.
- 7 The study recommends that the government, non-government organizations and other stakeholders should sensitize and train senior staff in corporations on the need and importance of promoting corporate governance practices.
- 8 The studyrecommends that the individuals working for corporations should recognize the management of risk through the board responsibility because their support eases the implementation of governance practices.
- 9 The study recommends that corporations'stakeholders should build and maintain an effective governance infrastructure within corporations.
- 10 The study recommends that the corporate governance framework should promote transparentandefficientmarketsandinconsistentwiththeruleoflaw.

# Conclusion:-

Corporate governance entails separation of ownership from control in the company, where the directors take the position of defactor owners (Shareholders) in directing and control ling the affairs of the entity. The contemporary organization underscores the need for continued good governance with heightened level of interest of company's approaches to risk management and assurance. It therefore calls for high performance Board of Directors, transparency, internal control and human resources development.

Based on the study it shows that Rokel Commercial Bank has an excellent transparency and disclosurepolicyandithasplayedanimpactfulroleintheproductivityoftheBank.Itshowsalso that the bank has strong risk management and internal control systems. Again, it shows that the HumanResourcesDevelopmentoftheBankisontheaverage.Thismeansmoreneedstobedone to makethe Human Resources Development of the bank and enviable one. And finally, the Bank has an excellent and well diversified Board structure and composition.

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